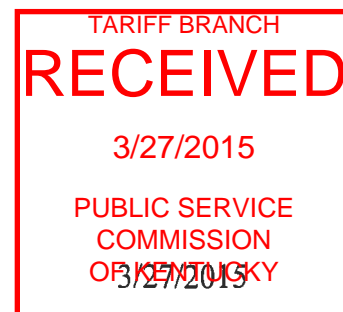


Navigation	Reports	PSC Home
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KY Public Service Commission

Utility Information

General	Address	Comments	Counties	Groups
<p>Comments for Utility ID: 5300800 Consolidated Communications Enterprise Services, Inc. d/b/a Consolidated Communications Operator Services</p> <p>Formerly Consolidated Communications Operator Services, Inc.; Name change effective 1/1/2009 per 11/20/2008 correspondence. Address and telephone number changed per Info Form submitted 3/9/2009. Revised Correspondence & Complaint Contacts per 2010 Telecom Info Form filed 3/31/2011. Changed address and added Manager contact per 2011 GOR. Contacts updated per 3/29/2013 Info Form. Inactive per completed sale 11/30/2010.</p> <p style="text-align: right;">Last Changed: 5/8/2013</p>				



TITLE PAGE
KENTUCKY TELECOMMUNICATIONS TARIFF
OF
Consolidated Communications Enterprise Services Inc.,
d/b/a
Consolidated Communications Operator Services

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunication services provided by Consolidated Communications Enterprise Services, Inc., d/b/a Consolidated Communications Operator Services with offices at 350 South Loop 336 West, Conroe, Texas 77304. This tariff applies for services furnished within the State of Kentucky. This tariff is on file with the Kentucky Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

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By:

Michael Shultz - Vice Pres. - Regulatory and Public Policy
350 South Loop 336 West
Conroe, Texas 77304

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11/20/2008



CHECK SHEET

This tariff contains the pages listed below, inclusive, each of which is effective as of the date shown on each sheet. Original and revised pages as named below comprise all changes from the original tariff.

SHEET	REVISION	SHEET	REVISION	SHEET	REVISION
1	Original	22	Original		
2	Original.	23	Original		
3	Original	24	Original		
4	Original	25	Original		
5	Original	26	Original		
6	Original	27	Original		
7	Original	28	Original		
8	Original	29	Original		
9	Original	30	Original		
10	Original	31	Original		
11	Original	32	Original		
12	Original	33	Original		
13	Original	33.1	Original		
14	Original	33.2	Original		
15	Original	33.3	Original		
16	Original	33.4	Original		
17	Original	34	Original		
18	Original	35	Original		
19	Original	36	Original		
20	Original	37	Original		
21	Original				

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

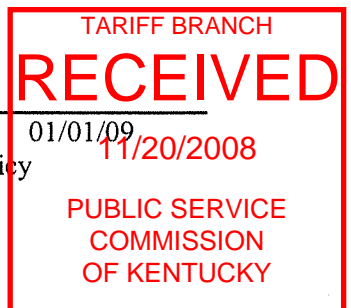
- (C) - Changed Regulation
- (D) - Delete or Discontinue
- (I) - Change Resulting in an Increase to a Customer's Bill
- (M) - Moved from another Tariff Location
- (N) - New
- (R) - Change Resulting in a Reduction to a Customer's Bill
- (T) - Change in Text or Regulation but no Change in Rate or Charge

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TARIFF FORMAT

A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the KY PSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the KY PSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff pages in effect. Consult the check sheet for sheet currently in effect.

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).I.
- 2.1.1.A.1.(a).I.(i).
- 2.1.1.A.1.(a).I.(i).(1).

D. Check Sheets - When a tariff filing is made with the KY PSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on the check sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the KY PSC.

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SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS

1.1 Abbreviations

The following abbreviations are used herein only for the purposes indicated below:

C.O.	-	Central Office
Corp.	-	Corporation
EAEA	-	Equal Access Exchange Area
FCC	-	Federal Communications Commission
IXC	-	Interexchange Carrier
KY PSC	-	Kentucky Public Service Commission
LATA	-	Local Access and Transport Area
LEC	-	Local Exchange Carrier
MTS	-	Message Telecommunications Service
PBX	-	Private Branch Exchange

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SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS, (Cont'd)

1.2 Definitions

Access Line - An arrangement which connects the Customer's location to Company's designated point of presence or network switching center.

Authorized User - A person, firm or corporation, or any other entity authorized by the Customer or Subscriber to communicate utilizing the Company's services. An authorized user also may be a consumer as defined herein.

Calling Card - A billing convenience whereby the charges for a call may be billed to an approved telephone company-issued calling card or valid commercial credit card where accepted. The terms and conditions of the local telephone company will apply to payment arrangements.

Casual Calling - A service whereby the Customer accesses the Company's service by dialing a Company-provided access code prior to placing the call, such as 101XXXX + 1 + area code + destination number.

Collect Calling - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

Commission - The Kentucky Public Service Commission.

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SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS, (Cont'd)

1.2 Definitions, (Cont'd)

Company - Used throughout this tariff to refer to Consolidated Communications Enterprise Services, Inc. d/b/a Consolidated Communications Operator Services unless otherwise clearly indicated by the context.

Consumer -- A person who is not a Customer initiating any telephone calls using operator services.

Customer Dialed Calling Card Call - A service whereby the End User dials all of the digits necessary to route and bill the call without any operator assistance.

Customer - The person, firm or corporation, or other entity which orders, cancels, amends, or uses service or is responsible for the payment of charges and/or compliance with tariff regulations.

Customer Premises Equipment - Terminal equipment, as defined herein, which is located on the Customer's premises.

Operator Station Call - A service whereby caller places a non-Person-to-Person call with the assistance of an operator (live or automated).

Person-to-Person Call - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department or office to be reached, or an agreed upon alternate.

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SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS, (Cont'd)

1.2 Definitions, (Cont'd)

Subscriber - The person, firm, corporation, or other legal entity which arranges for services of the Company on behalf of transient third party Consumers. The Subscriber is responsible for compliance with the terms and conditions of this tariff. A Subscriber may also be a Customer when the Subscriber uses services of the Company. See also Traffic Aggregator.

Switched Access - Where access between the Customer and the interexchange carrier is provided on local exchange company Feature Group circuits. The cost of switched Feature Group access is billed to the interexchange carrier.

Third Party Billing - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

Terminal Equipment - Devices, apparatus, and associated wiring, such as teleprinters, telephones, or data sets.

Traffic Aggregator - A Subscriber that in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises, for telephone calls using a provider of operator services.

V & H Coordinates - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purpose of rating calls.

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SECTION 2.0 - RULES AND REGULATIONS

2.1 Undertaking of the Company

Consolidated Communications Enterprise Services, Inc. d/b/a Consolidated Communications Operator Services is a resale common carrier providing automated and live intrastate operator assisted, direct dialed telecommunications and directory assistance services to Customers within the state of Kentucky.

Service is provided twenty-four (24) hours per day, seven (7) days per week.

2.2 Applicability of Tariff

This tariff is applicable to telecommunications services provided by the Company within the state of Kentucky.

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SECTION 2.0 - RULES AND REGULATIONS, (Cont'd)

2.3 Payment and Credit Regulations

2.3.1 Payment Arrangements

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. The Customer agrees to pay to the Company any cost(s) incurred as a result of any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize.

All charges due by the Customer are payable to any agency duly authorized to receive such payments. The billing agency may be a local exchange telephone company, credit card company, or other billing service. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Kentucky PSC. Any objections to billed charges must be promptly reported to the Company or its billing agent. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate. Payment periods may vary by product.

Charges for installations, service connections, moves, and rearrangements, where applicable, are payable upon demand by the Company or its authorized agent. The billing thereafter will include recurring charges and actual usage as defined in this tariff.

2.3.2 Deposits

The Company does not require a deposit from the Customer or Subscriber.

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SECTION 2.0 - RULES AND REGULATIONS, (Cont'd)

2.3 Payment and Credit Regulations, (Cont'd)

2.3.3 Advance Payments

The Company does not require an advance payment from the Customer or Subscriber.

2.3.4 Late Payment Charge

A late fee of 1.5% per month will be charged on any past due balance in accordance with Commission rules.

2.3.5 Return Check Charge

A return check charge of \$25.00 will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of the billing entity (i.e. local exchange company and/or commercial credit card company) and pursuant to Kentucky law and Commission regulations.

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SECTION 2.0 - RULES AND REGULATIONS, (Cont'd)

2.4 Taxes and Fees

The Company reserves the right to bill any and all applicable taxes, fees, governmental or quasi-governmental assessments in addition to normal long distance usage charges, including, but not limited to: Federal Excise Tax, State Sales Tax, Municipal Taxes, Universal Service Funds and Gross Receipts Tax.

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SECTION 2.0 - RULES AND REGULATIONS, (Cont'd)

2.5 Refunds or Credits for Service Outages or Deficiencies

2.5.1 Interruption of Service

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer or Subscriber, or to the failure of channels, equipment and/or communications systems provided by the Customer or Subscriber, are subject to the general liability provisions set forth in this tariff. It shall be the obligation of the Customer to notify Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any furnished by Customer and connected to Company's terminal. Interruptions caused by Customer-provided, Subscriber-provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via LEC access. For purposes of credit computation every month shall be considered to have 720 hours. For services with a monthly recurring charge, no credit shall be allowed for an interruption of continuous duration of less than two hours. For message rated toll services, credits will be limited to, at maximum, the price of the initial period of individual call that was interrupted.

2.5.2 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for such tests and adjustments as may be deemed necessary for maintenance in a condition satisfactory to the Company. No interruption allowance will be granted for the time during which such tests and adjustments are made.

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SECTION 2.0 - RULES AND REGULATIONS, (Cont'd)

2.6 Liability of the Company

- 2.6.1** The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.
- 2.6.2** The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this Tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.6.3** The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this Tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by gross negligence of the company.
- 2.6.4** The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service which is not the direct result of the Company's gross negligence.

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SECTION 2.0 - RULES AND REGULATIONS, (Cont'd)

2.7 Minimum Service Period

The minimum service period is one month (30 days).

2.8 Cancellation by Customer

Service may be canceled by the Subscriber or Customer on not less than 30 days prior notice to the Company.

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SECTION 2.0 - RULES AND REGULATIONS, (Cont'd)

2.9 Refusal or Discontinuance by the Company

The Company may refuse or discontinue service under the following conditions. Unless otherwise specified, the Customer or Subscriber will be given ten (10) days written notice and allowed a reasonable time to comply with any rule or remedy any deficiency.

- 2.9.1 For non-compliance with and/or violation of any State or municipal law, ordinance or regulation pertaining to telephone service.
- 2.9.2 For the use of telephone service for any other property or purpose other than that described in the application.
- 2.9.3 For neglect or refusal to provide reasonable access to the Company for the purpose of inspection and maintenance of equipment owned by the Company.
- 2.9.4 For non-compliance with and/or violation of the Commission's regulations or the Company's rules and regulations on file with the Commission.
- 2.9.5 For non-payment of bills for telephone service.
- 2.9.6 Without notice in the event of Customer, Authorized User or Subscriber use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.
- 2.9.7 Without notice in the event of tampering with the equipment furnished and owned by the Company.

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SECTION 2.0 - RULES AND REGULATIONS, (Cont'd)

2.9 Refusal or Discontinuance by the Company (Cont'd)

- 2.9.8** Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Subscriber to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- 2.9.9** For failure of the Customer or Subscriber to make proper application for service.
- 2.9.10** For Customer's or Subscriber's breach of the contract for service between the Company and the Customer, including posting or access requirements as specified to comply with state and federal regulations.
- 2.9.11** When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

2.10 Limitations of Service

- 2.10.1** Service will be furnished subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff.
- 2.10.2** The Company reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control, or when the Customer or Subscriber is using the service in violation of the provisions of this tariff, or in violation of law.
- 2.10.3** The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

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SECTION 2.0 - RULES AND REGULATIONS, (Cont'd)

2.10 Limitations of Service, (Cont'd)

2.10.4 The Company reserves the right to discontinue the offering of service or deny an application for service if a change in regulation materially and negatively impacts the financial viability of the service in the best business judgment of the Company.

2.11 Use of Service

Service may be used for any lawful purpose for which it is technically suited. Customers or Subscribers reselling or rebilling the Company's Kentucky intrastate service must have a Certificate of Authority as an interexchange carrier from the Kentucky Public Service Commission.

2.12 Terminal Equipment

The Company's facilities and service may be used with or terminated in Customer-provided or Subscriber-provided terminal equipment or systems, such as PBXs, key systems, multiplexers, repeaters, signaling sets, teleprinters, handsets, or data sets. Such terminal equipment shall be furnished and maintained at the expense of the Customer or Subscriber, except as otherwise provided. The Subscriber or Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of Company's service.

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SECTION 2.0 - RULES AND REGULATIONS, (Cont'd)

2.13 Cost of Collection and Repair

The Customer is responsible for any and all costs incurred in the collection of monies due the Company including legal and accounting expenses. The Customer or the Subscriber is also responsible for recovery costs of Company-provided equipment and any expenses required for repair or replacement of damaged equipment.

2.14 Other Rules

2.14.1 The Company reserves the right to refuse to process Third Party Billed, Credit Card or Calling Card billed calls when authorization for use is denied or cannot be validated.

2.14.2 The Company reserves the right to discontinue service, limit service, or to impose requirements on Subscribers or Customers as required to meet changing regulations, rules or standards of the Commission.

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SECTION 2.0 - RULES AND REGULATIONS, (Cont'd)

2.15 Customer Complaints and/or Billing Disputes

The Customer has the right to refer billing disputes and any other complaints to the Company at:
Customer Service Department
Consolidated Communications Enterprise Services, Inc.
d/b/a Consolidated Communications Operator Services
350 South Loop 336 West, Conroe, Texas 77304

or by calling the Customer Service Department at 1-866-896-3185 twenty-four hours a day - seven days a week.

If the Customer is unable to resolve the dispute with the Company, the Customer may contact the Kentucky Public Service Commission at the following address and telephone number:

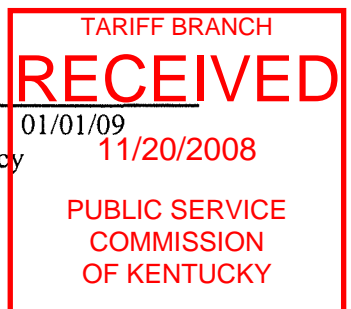
Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40602-0615

Telephone: 502 564-3940 or 502 564 7668
Facsimile: 502 564-3460

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SECTION 3.0 - DESCRIPTION OF SERVICE AND RATES

3.1 General

The Company offers operator and directory assistance services to entities serving the transient public.

Each Customer is charged individually for each call placed through the Company. Charges are computed on an airline mileage basis as described in Section 3.2 of this tariff.

Charges may vary by service offering, mileage band, class of call, time of day, day of week and/or call duration.

Customers are billed based on their use of the Company's long distance service. No installation charges or fixed monthly recurring charges apply.

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SECTION 3.0 - DESCRIPTION OF SERVICE AND RATES, (Cont'd)

3.2 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call.

The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between the Wire Center of the Customer's equipment and that of the destination point is calculated by using the industry-standard "V" and "H" coordinates.

Step 1 - Obtain the "V" and "H" coordinates for the Wire Centers serving the Customer and the destination point.

Step 2 - Obtain the difference between the "V" coordinates of each of the Wire Centers. Obtain the Difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the Wire Centers.

Formula =

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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SECTION 3.0 - DESCRIPTION OF SERVICE AND RATES, (Cont'd)

3.3 Timing of Calls

Billing for calls placed over the network is based in part on the duration of the call. Timing of each call begins when the called party answers the call (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection. Call timing ends when either party hangs up.

3.3.1 Unless otherwise described in the individual service description in this tariff, calls are measured and billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute.

3.3.2 There is no billing applied for incomplete calls.

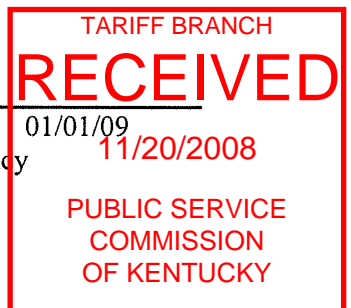
3.3.3 When a call is established in one rate period and ends in another rate period, the rate in effect at the calling station applies to the portion of the call occurring within that rate period. When a unit of time is split between two rate periods, the rate applicable to that unit of time is based on the rate period in which it began.

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SECTION 3.0 - DESCRIPTION OF SERVICE AND RATES, (Cont'd)

3.4 Applicable Rate Periods

Unless otherwise indicated elsewhere in this tariff, usage-based rates may be subject to the following time-of-day, day-of-week, and holiday rate periods:

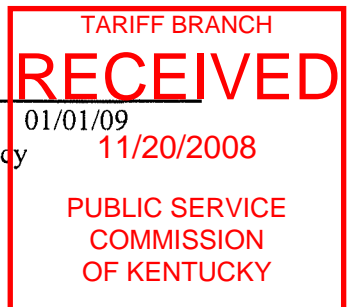
- 3.4.1 Day Rate Period - Applies to that portion of a call occurring from 8:00 AM to, but not including, 5:00 PM Monday through Friday.
- 3.4.2 Evening Rate Period - Applies to that portion of a call occurring from 5:00 PM to, but not including, 11:00 PM Sunday through Friday.
- 3.4.3 Night/Weekend Rate Period - Applies to that portion of a call occurring from 11:00 PM to, but not including 8:00 AM all days, all day Saturday, and Sunday to, but not including 5:00 PM.

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SECTION 3.0 - DESCRIPTION OF SERVICE AND RATES, (Cont'd)

3.5 Pay Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Pay Telephone Surcharge, per Call \$3.00

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SECTION 3.0 - DESCRIPTION OF SERVICE AND RATES, (Cont'd)

3.6 Service Offerings

3.6.1 Operator Services

Operator Services is the furnishing of services for the completion of calls by Consumers and Customers presubscribed to Company made with the assistance of a company operator within the state including aggregator sites and locations. Aggregator sites include, but are not limited to hotels/motels, hospitals, business, military establishments; and locations of public, semi-public, or private pay telephones. Commercial credit cards are only accepted for payment for calls from pay telephone locations.

Usage charges apply to all operator service calls. Additionally, appropriate service charges are billed on a per call basis. The following per call service charges apply individually or in combination as described herein.

A. Calling Card Charge

This charge applies to an operator assisted or automated call placed by a Customer or Consumer where the call charges are billed to a local telephone company issued authorization code rather than to the originating or terminating telephone number. Three levels of assistance are available, depending on the extent of operator involvement in placing the call. See rate schedule below.

B. Operator Station Charge

This charge applies to a service whereby the Customer or Consumer places a non-Person to Person call with the assistance of an operator (live or automated).

C. Collect Call Charge

This charge applies to a billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

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SECTION 3.0 - DESCRIPTION OF SERVICE AND RATES, (Cont'd)

3.6 Service Offerings, (Cont'd)

3.6.1 Operator Services, (cont'd)

D. Third Party Billing Charge

This charge applies to a billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

E. Sent Paid Charge

This charge applies when the Consumer requests the operator to bill back to the number from which they are calling. The operator can only do this if the Consumer is calling from a non-restricted number.

F. Person to Person Charge

This charge applies to a service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department or office to be reached.

G. Operator Dialed Surcharge

A surcharge applies to Operator Station and Person-to-Person rated calls when the Customer or Consumer has the capability of dialing all the digits necessary to complete a call, but elects to dial only the appropriate operator code and requests the operator to dial the called station. The surcharge does not apply to: 1) calls where a Customer cannot otherwise dial the call due to defective equipment or trouble on the Company network or 2) Calls in which a Company operator places a calls for a calling party who is identified as being handicapped and unable to dial the call because of his/her handicap.

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SECTION 3.0 - DESCRIPTION OF SERVICE AND RATES, (Cont'd)

3.6 Service Offerings, (Cont'd)

3.6.1 Operator Services, (cont'd)

H. Busy Line Verification and Interrupt

1. Busy Line Verification

Busy Line Verification and Interrupt services are offered in areas where the service is available. With Busy Line Verification (BLV), the Company operator will determine if the called number or line is in use. Only one BLV will be made per telephone call and an associated charge will apply whether or not conversation was detected on the line. The operator will not complete the call for the Customer initiating the verification request.

2. Busy Line Verification - Interrupt

Busy Line Verification - Interrupt (BLVI) allows the Company operator to interrupt a telephone conversation in progress, upon the caller's request and after a Busy Line Verification occurs. Upon the caller's request, the Company operator will interrupt the busy line and inform the called party that there is a call waiting from the caller. The Operator will not complete the call, but will only inform the called party of the request. If the call is released the Company operator will offer to complete the call for the Customer initiating the interrupt request. An applicable service charge and applicable per minute charges will apply to the completed call. Only one BLVI attempt will be made per telephone call and a charge will apply whether or not the called party releases the line.

I. General Assistance Charge

This charge applies when the Customer or Consumer obtains information such as time of day, day of the week, area codes, international and/or city codes.

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SECTION 3.0 - DESCRIPTION OF SERVICE AND RATES, (Cont'd)

3.6 Service Offerings, (Cont'd)

3.6.2 Rate Plan 1

A. General

Rate Plan 1 is available to Customers for outbound interLATA and intraLATA toll calling. Pay telephone calls are measured and billed in three (3) minute increments after an initial minimum call duration of three (3) minutes. All other calls are measured and billed in one (1) minute increments after an initial minimum call duration of one (1) minute. When the call is originated from a pay telephone the applicable per-call charges are specified in paragraph C.2 of this section. Calls are not time of day sensitive.

B. Operator Service Rates

1. Usage Rates

Per Minute Usage Rate	\$0.69
-----------------------	--------

2. Per Call Charges

Customer Dialed Calling Card	\$4.95
Operator Must Dial Calling Card	\$4.95
Operator Dialed Calling Card	\$5.50
Collect - Automated	\$3.95
Collect - Operator Handled	\$5.50
Third Party - Automated	\$3.95
Third Party - Operator Handled	\$6.50
Sent Paid - Non Coin - Automated	\$6.50
Sent Paid - Non Coin - Operator	\$6.50
Person-to-Person	\$9.95
Operator Dialed Surcharge	\$1.49
Busy Line Verification	\$7.50
Busy Line Verification - Interrupt	\$7.50
General Assistance	\$1.49

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SECTION 3.0 - DESCRIPTION OF SERVICE AND RATES, (Cont'd)

3.6 Service Offerings, (Cont'd)

3.6.2 Rate Plan 1, (cont'd)

C. Rates for Pay Telephone Calls

1. Usage Rates

Per Minute Usage Rate \$0.69

2. Per Call Charges

Customer Dialed Calling Card	\$4.95
Operator Must Dial Calling Card	\$4.95
Operator Dialed Calling Card	\$5.50
Collect - Automated	\$3.95
Collect - Operator Handled	\$5.50
Third Party - Automated	\$3.95
Third Party - Operator Handled	\$6.50
Person-to-Person	\$9.95
Operator Dialed Surcharge	\$1.49
Busy Line Verification	\$7.50
Busy Line Verification – Interrupt	\$7.50

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SECTION 3.0 - DESCRIPTION OF SERVICE AND RATES, (Cont'd)

3.6 Service Offerings, (Cont'd)

3.6.3 Rate Plan 2

A. General

Rate Plan 2 is available to Customers and Consumers for outbound interLATA and intraLATA toll calling. Calls are measured and billed in one-minute increments after an initial minimum call duration of one minute. Calls are not time of day sensitive.

B. Operator Service Rates

1. Usage Rates

Per Minute Usage Rate \$0.621

2. Per Call Charges

Customer Dialed Calling Card	\$4.46
Operator Must Dial Calling Card	\$4.46
Operator Dialed Calling Card	\$4.95
Collect - Automated	\$3.56
Collect - Operator Handled	\$4.95
Third Party - Automated	\$3.56
Third Party - Operator Handled	\$5.85
Sent Paid - Non Coin - Automated	\$3.56
Sent Paid - Non Coin - Operator	\$5.85
Person-to-Person	\$8.96
Operator Dialed Surcharge	\$1.34
Busy Line Verification	\$6.75
Busy Line Verification – Interrupt	\$6.75
General Assistance	\$1.34

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SECTION 3.0 - DESCRIPTION OF SERVICE AND RATES, (Cont'd)

3.6 Service Offerings, (Cont'd)

3.6.4 Rate Plan 3

A. General

Rate Plan 3 is available to Customers and Consumers for outbound interLATA and intraLATA toll calling. Calls are measured and billed in one-minute increments after an initial minimum call duration of one minute. Calls are not time of day sensitive.

B. Operator Service Rates

1. Usage Rates

Per Minute Usage Rate \$0.5175

2. Per Call Charges

Customer Dialed Calling Card	\$2.48
Operator Must Dial Calling Card	\$2.48
Operator Dialed Calling Card	\$2.75
Collect - Automated	\$1.98
Collect - Operator Handled	\$2.75
Third Party - Automated	\$1.98
Third Party - Operator Handled	\$3.25
Sent Paid - Non Coin - Automated	\$1.98
Sent Paid - Non Coin - Operator	\$3.25
Person-to-Person	\$4.98
Operator Dialed Surcharge	\$0.75
Busy Line Verification	\$3.75
Busy Line Verification – Interrupt	\$3.75
General Assistance	\$0.75

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SECTION 3.0 - DESCRIPTION OF SERVICE AND RATES, (Cont'd)

3.6 Service Offerings, (Cont'd)

3.6.5 Rate Plan 4

A. General

Rate Plan 4 is available to Customers for outbound intrastate toll calling. Customers access the Company's network to place a collect call or other call type requiring operator assistance by dialing a toll free number, or a designated access code from a pay telephone. Calls are billed in one (1) minute increments with an initial period for billing purposes of one (1) minute. Calls are not mileage or time-of-day sensitive. Pay Telephone Surcharge does not apply to these calls.

B. Operator Service Rates

1. Per Minute Usage Rates

	<u>Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
	<u>1st Minute</u>	<u>Add'l Minute</u>	<u>1st Minute</u>	<u>Add'l Minute</u>	<u>1st Minute</u>	<u>Add'l Minute</u>
<u>Mileage</u> 0 - 99999	\$0.3900	\$0.3900	\$0.3900	\$0.3900	\$0.3900	\$0.3900

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SECTION 3.0 - DESCRIPTION OF SERVICE AND RATES, (Cont'd)

3.6 Service Offerings, (Cont'd)

3.6.5 Rate Plan 4, (cont'd)

B. Operator Service Rates, (cont'd)

2. Per Call Charges

Customer Dialed Calling Card	\$ 4.10
Operator Must Dial Calling Card	\$ 4.10
Operator Dialed Calling Card	\$ 4.10
Collect - Automated	\$ 4.10
Collect - Operator Handled	\$ 4.10
Third Party - Automated	\$ 4.10
Third Party - Operator Handled	\$ 4.10
Person-to-Person	\$ 4.10
Operator Dialed Surcharge - Person	\$ 1.99
Operator Dialed Surcharge - Station	\$ 1.99

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SECTION 3.0 - DESCRIPTION OF SERVICE AND RATES, (Cont'd)

3.6 Service Offerings, (Cont'd)

3.6.6 Rate Plan 5

A. General

Rate Plan 5 is available to Customers for outbound intrastate toll calling. Customers access the Company's network to place a collect call or other call type requiring operator assistance by dialing a toll free number, or a designated access code from a pay telephone. Calls are billed in three (3) minute increments with an initial period for billing purposes of one (1) minute. Calls are not mileage or time-of-day sensitive. Pay Telephone Surcharge does not apply to these calls.

B. Operator Service Rates

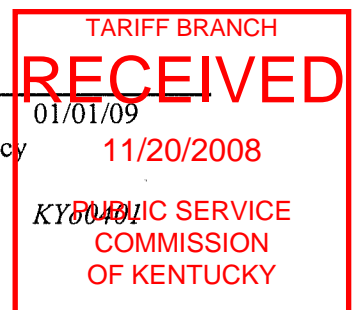
1. Per Minute Usage

	<u>Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
	<u>1st Minute</u>	<u>Add'l 3 Minutes</u>	<u>1st Minute</u>	<u>Add'l 3 Minutes</u>	<u>1st Minute</u>	<u>Add'l 3 Minutes</u>
<u>Mileage</u>						
0 - 99999	\$0.3900	\$1.1700	\$0.3900	\$1.1700	\$0.3900	\$1.1700

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SECTION 3.0 - DESCRIPTION OF SERVICE AND RATES, (Cont'd)

3.6 Service Offerings, (Cont'd)

3.6.6 Rate Plan 5, (cont'd)

B. Operator Service Rates, (cont'd)

2. Per Call Charges

Customer Dialed Calling Card	\$ 4.10
Operator Must Dial Calling Card	\$ 4.10
Operator Dialed Calling Card	\$ 4.10
Collect - Automated	\$ 4.10
Collect - Operator Handled	\$ 4.10
Third Party - Automated	\$ 4.10
Third Party - Operator Handled	\$ 4.10
Person-to-Person	\$ 4.10
Operator Dialed Surcharge - Person	\$ 1.99
Operator Dialed Surcharge - Station	\$ 1.99

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3.6 Service Offerings, (Cont'd)

3.6.7 Directory Assistance

A. General

Directory Assistance is available to all Customers for the purpose of obtaining telephone numbers. Charges for Directory Assistance are not applicable to inquiries received from handicapped persons who have to rely on Directory Assistance as the only practical means of obtaining a telephone number. Such persons must contact the Company for credit on directory assistance calls.

Directory assistance is offered to all Customers. When operator assistance is provided to complete or bill the directory assistance charges appropriate operator service charges apply in addition to the directory assistance usage charge.

A maximum of two (2) telephone numbers are allowed per request. Additional charges may apply for requests of more than two (2) telephone numbers, which will not exceed the existing tariffed rate.

B. Rates and Charges

Intrastate Directory Assistance Charge, Per Call	\$0.85
National Directory Assistance Charge, Per Call	\$0.85

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3.6 Service Offerings (Cont'd)

3.6.7 Directory Assistance (cont'd)

C. [Reserved for Future Use]

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SECTION 3.0 - DESCRIPTION OF SERVICE AND RATES, (Cont'd)

3.8 Exemptions and Special Rates

3.8.1 Emergency Call Exemptions

The following calls are exempted from all charges: Emergency calls to recognizable authorized civil agencies including police, fire, ambulance, bomb squad and poison control. The Company will only handle these calls if the caller dials all of the digits to route and bill the call. Credit will be given for any billed charges pursuant to this exemption on a subsequent bill after verified notification by the billed Customer within thirty (30) days of billing.

3.9 Individual Case Basis Rates (ICB)

Arrangements may be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally available under this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis. All ICB rates will be filed with the KY PSC.

3.10 Nonsubscriber Service Charge

A Service charge is applicable to intrastate Operator Station, Person-to-Person or Real Time rated calls billed to all lines which are presubscribed to an interexchange carrier other than the Company, or not presubscribed to any interexchange carrier. This charge is in addition to the initial period and additional period charges applicable to calls from points within the state.

Rate Plans 1-3:

Nonsubscriber Service Charge, Per Call: \$3.50

Rate Plans 4-5:

Nonsubscriber Service Charge, Per Call: \$0.50

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SECTION 4.0 - PROMOTIONS

4.1 Promotional Offerings - General

For promotional purposes, market research, or similar corporate purposes, the Company may, at its discretion, offer for limited periods of time, reduced rates or waiver of rates, provided that a copy of any promotional service offering is filed with the Kentucky Public Service Commission via a tariff filing, prior to implementation of the promotion. The tariff filing shall contain a brief description of the promotional offering including the length of time the offering will be available and the location in which it will be offered, if applicable.

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